



# SUNROOF DOCTORS

*Business Profile*

## ABSTRACT

As a "One Stop" sunroof repair services we use the most economic route to repairs and this uniqueness is core to our thinking thus saving repair costs to our customers yet producing quality work.

**Christopher Maphanga**

Director

## About Us

Sunroof Doctors was established in 2012 to provide the best possible “One Stop” motor vehicle sunroof repair services with the quickest turn-around time without causing clients too much costly downtime. Due to growth the company has just recently in June 2016 relocated to its new premises in Pretorius street, Pretoria. This new location is in the heart of a prime industrial park of Pretoria.

Sunroof Doctors is an expert sunroof repair and installations center. It is equipped with a state-of-the-art sunroof repairs equipments. Sunroof Doctors offers cost effective sunroof repairs and installations services for all makes and models of cars. We also offer assistance with insurance claims on damaged sunroofs.

As a “One Stop” sunroof repair services we use the most economic route to repairs and this uniqueness is core to our thinking thus saving repair costs to our customers yet producing quality work.



## Our Vision

- Quality affordable repairs delivered in short turnaround times possible.

## Our Mission

- Strict adherence to internal procedures
- Services to become competitively priced
- Utilize latest technology and equipment for repairs
- Continuously keep abreast with latest developments in the industry

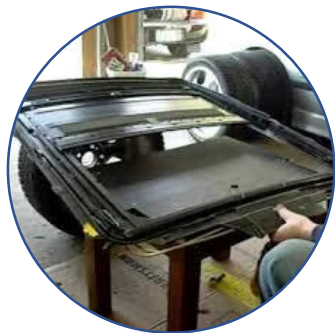
## Our Values

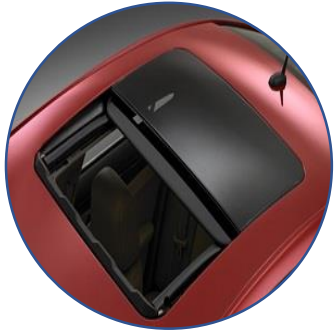
- Accountability - We are accountable to our customers.
- Integrity - We are honest, fair, and respectful of others.
- Efficiency - We continuously identify the best ways to deliver high quality services
- Affordability – We are competitive.
- Innovation - We value new ideas and concepts to better our services

## Our Goals and objectives

MM Motorneers has adopted and set out its goals as follows:

- To become the fast and reliable panel beaters in Pretoria, Gauteng;
- To provide affordable motor vehicle repair centre;
- To extend the business network and relationship with suppliers and insurance companies;
- To become an employer of choice;
- To uphold compliance to relevant statutory; and
- To build solid relationships with our current customers.





### **In order to achieve our goals, our firm's objectives are:**

- Strict adherence to Standard Operating Procedures
- Short turnaround times
- To maintain high value standards and deliver equally quality services to our customers;
- Build relationships internally and externally in the industry
- Quality assurance on all work performed
- Provide guarantees and warranties on parts fitted

## **Our Service Packages:**

### **Sunroof Repairs**

From minor to major roof damages which includes leak repairs, pipe repairs and hail damage repairs.

**Cosmetic and Minor damage** - These damage types can be repaired quickly within our onsite dedicated express repair bays or if appropriate we can deploy one of our mobile repair units to effect repairs at a place convenient to the customer.

**Major damage** – These damage type repair duration is depended on the extent of damage and the availability of spare parts from our suppliers.



## **Our Experience**

Continuous development of our staff is at the core of ensuring we not only deliver quality service but exceed customer expectations. The workshop is equipped with a state-of-the-art body repair for sunroof repairs and installations. The workshop is staffed with competent employees required to perform repairs and installations. Our strength is:

- We have highly skilled technical staff
- Our Express Repair bays for minor damages
- Our competitive pricing model
- Being a “One Stop Service” centre for all sunroof damages

### **Our priority is:**

- To ensure the customer leaves happy with what was done
- To provide excellent Customer Service to encourage referrals
- To build good relationships with a number of reliable suppliers for speedy delivery of materials and parts, at reasonable prices.



## Our Certification



RMI 4004895 | SAMBRA P6 | WEBASTO P36 / 56 | CK 2017/05288/07

## Our Location & Contacts

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